

Dear trader,

In this newsletter, you can read more about:

- The API testing phase
- Retaining the cancellation statement
- Downloading a producer overview from the trading portal
- Trading in gas GOs with Sweden
- The results of the customer satisfaction survey
- New section: 'The guarantee of origin explained'

Testing the API

On 27 July 2026, we invited you to test our API.

The API allows you to exchange data automatically and directly between MyVertiCer and your own systems. This reduces the amount of manual work you need to do.

We have noticed that many traders are already using the test environment.

Would you like to test the API too? You can find all the information about the options and conditions for participation on our [website](#).

Cancellation statement to remain in place

VertiCer will continue to use the cancellation statement.

This decision has been taken based on feedback from traders and end users. We informed you about this last week. However, we are amending the cancellation statement to ensure it continues to comply with applicable laws and regulations.

Earlier this year, we asked traders and end-users what the consequences would be if the cancellation statement were to be discontinued. The feedback received played a key role in this decision.

Coming soon: download an overview of producers from whom you receive GOs

Producers specify in MyVertiCer which trader receives their guarantees of origin (GOs).

You will soon be able to download an overview from the trading portal of all producers who supply GOs to you.

Benefits of this:

- You will always have an up-to-date overview.
- You will no longer need to request this overview from VertiCer.
- You can easily save the data for your own records.

Keep an eye on the release notes in the trading portal for the availability date.

Sweden connected to the AIB hub for trading in gas GOs

Good news: it is now possible to trade guarantees of origin for gas with Sweden (Energimyndigheten).

Would you like to trade with a Swedish counterparty? If so, please check that:

- your organisation is registered in MyVertiCer;
- the other counterparty is registered in MyVertiCer;
- both parties are registered in the Swedish register.

If these registrations are incomplete, the transaction cannot be carried out.

Customer satisfaction survey results

Thank you for taking part in our second customer satisfaction survey.

On average, participants gave VertiCer a score of 6.5.

Customers particularly appreciate:

- the expertise of our staff;
- the friendliness of our Service Desk.

Do you have any ideas or tips to further improve our services? You can send us your suggestion [here](#).

One key area for improvement is our communication. We are actively working to address this.

New section: 'The Guarantee of Origin explained'

We've noticed that many of our stakeholders need further explanation and background information on certain topics. We regularly receive enquiries about these topics.

That's why we're launching this new section. Here, we'll provide more detail on practical issues. In this way, we hope to give you a better understanding of our processes, rules and working methods.

This time, we're explaining how 'withdrawal requests' work. You can find the information [here](#).

Do you have an idea for a future topic? Let us know!

Please feel free to call or email us with any questions

We're happy to help. You can reach us from 09.00 – 12.00 & 13.00 – 16.00 on 0800 28 28 000.

Or send an email to servicedesk@verticer.eu.

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